## **Billing and Monitoring**

Step	Applicant/Client	Service Provider	Duration of Activity (under normal circustances)	Person in charge	Fees	Form			
1		Updating of accounts	3 days	Bambie	no fee	none			
2		Issuance of bill	2 minutes per client	Bambie	no fee	UP Form 113			
3	Payment of bill to Cashier's Office	Record and update payments made	2 minutes per account	Bambie	no fee	none			
END OF TRANSACTION									

## Refund of Deposit\*

Step	Applicant/Client	Service Provider	Duration of Activity (under normal circustances)	Person in charge	Fees	Form			
1	Surrender original receipt	Prepare disbursement voucher for refund of deposit and approval of BAO director		Andrea/ Bambie	none	DV			
2	Route to accounting office		2 weeks	client	none	DV			
END OF TRANSACTION									

<sup>\*</sup>terms and conditions apply